GETTING THROUGH THE WINTER SAFELY TOGETHER

The COVID-19 Code of Conduct of the lift companies in the ALPIN CARD ticket alliance: Saalbach Hinterglemm Leogang Fieberbrunn, Schmittenhöhe in Zell am See and Kitzsteinhorn Kaprun.

This information will be updated on an ongoing basis! (Status: 23 November 2021)

The safety and personal health of every person are at the forefront of our minds, including that of our lift companies. We are establishing, based on the regulations of the Austrian Federal Government, a series of measures to protect all guests and employees.

In compliance with the current valid regulations, we firmly believe that you can relax and enjoy safe holidays in our network.

For everyone's safety

Please respect our COVID-19 Code of Conduct, which is continuously updated to reflect the current situation and any changes in legal or regulatory requirements.

Signposts and information points outline our Code of Conduct on site in the lift station areas.







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In order to use the lifts, it is mandatory for people from the age of 12 to provide evidence of a low epidemiological risk according to the 2G rule (vaccinated-recovered) when purchasing a ticket. Your ticket only allows access to the ski area if it is accompanied by proof of the 2G status.

For children and adolescents, who are required to attend school in Austria, the Ninja Pass is an equivalent 2G proof and is also valid on weekends in the respective test week.

Our employees also provide evidence of a low epidemiological risk for their work.



Please always carry and use a FFP2 mask. The wearing of a FFP2 mask is obligatory from the age of 14, masks & tube scarves are obligatory from the age of 6 in the corresponding marked areas.

 in enclosed rooms, lift stations, entrance/exit areas and throughout the journey with the lift in enclosed or coverable vehicles (cabins, gondolas, chairlifts with hoods)
when using the WC facilities



Lift cabins are ventilated through permanently installed ventilation openings. Windows can be used for additional ventilation.







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Please observe the general rules of hygiene and wash your hands regularly. Disinfection measures are carried out regularly.



Please do not leave your used protective masks or handkerchiefs in the lifts but dispose of them properly. In the lift station areas, there are waste bins available.



Please follow the recommendations for conduct & the instructions of our employees and especially observe the applicable hygiene regulations.







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When possible, make non-cash payments.



If you have symptoms that could indicate a possible COVID-19 infection (fever, cough, sore throat, loss of taste/smell, ...), please stay at home/ in your accommodation and contact the reception of your accommodation or a doctor immediately.



Please demonstrate personal responsibility and protect your health as well as the health of your fellow human beings.







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