

## **Withdrawal Policy**

If you are a consumer within the meaning of the Consumer Protection Act, you have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period is fourteen days from the date of conclusion of the contract.

In order to exercise your right of withdrawal, you must inform us at

Schmittenhöhebahn AG  
Salzachtal Bundesstraße 7  
5700 Zell am See  
Phone: +43 (0) 6542 789-0  
Email: [schmitten@schmitten.at](mailto:schmitten@schmitten.at)

by means of a clear declaration (e.g. a letter sent by post or an email) of your decision to withdraw from this contract. You can use the sample withdrawal form available under our Terms and Conditions, but this is not mandatory.

You will receive a confirmation from us as soon as possible on receipt of such a withdrawal. In order to comply with the withdrawal period, it is sufficient that you send the notification of the exercise of the right of withdrawal before the expiry of the withdrawal period.

### **Consequences of withdrawal**

If you withdraw from this contract, we shall reimburse to you all payments received from you, including delivery costs (with the exception of the additional costs resulting from your choice of a type of delivery other than the cheapest standard delivery offered by us), as soon as is reasonably possible and at the latest within fourteen days from the day on which we receive notification of your withdrawal from this contract.

For this reimbursement, we will use the same means of payment that you used for the original transaction, unless you have expressly agreed otherwise, and under no circumstances will you be charged any fees for this reimbursement.

If you have requested that the services start during the withdrawal period, you must pay us a reasonable amount corresponding to the proportion of the services already provided up to the time that you inform us of the exercise of your right of withdrawal with respect to this contract, compared to the total scope of the services provided in the contract.

You have no right of withdrawal in the case of contracts for services where, on the basis of your express request as well as a confirmation of your knowledge of the loss of the right of withdrawal in the event of complete performance of the contract, we have started to perform the service before the expiry of the withdrawal period and the service was then provided in full.

### **End of the withdrawal policy**